



DATE \_\_\_\_\_ PURCHASED DATE \_\_\_\_\_

NAME\*\* \_\_\_\_\_

INVOICE NUMBER\*\* \_\_\_\_\_ PHONE NUMBER\*\* \_\_\_\_\_

ITEM\*\*SKU \_\_\_\_\_

Current voltage\* \_\_\_\_\_ Charge voltage\* \_\_\_\_\_ Float voltage\* \_\_\_\_\_

How often do you charge with (including driving, charging, sunlight ect)		Brand and size of charger
240V		
Solar		
DCDC		

Battery use-Canopy, Caravan, boat ect. \_\_\_\_\_

What items are used on the battery (fridge, compressor, phone charger ect) (details including brands & amp draw if possible)

_____	_____
_____	_____
_____	_____

What steps have you taken to attempt to wake the battery and or recover it?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Do you use an inverter (please circle)? Yes No

What size & brand? \_\_\_\_\_

What is ran on the Inverter?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

If you have more than one battery, are they (please circle) **Parallel 12V Series 24V 36V 48V**

**Please use the box below to draw how they are hooked up or include a photo of the entire set up**



**PLEASE NOTE:**

If your battery has been exposed to water please notify us immediately.

We understand accidents can happen, and will be willing to assist you with a battery replacement if we are notified prior to testing.

We need to know this prior to testing your battery as water inside the battery can cause serious or fatal injuries to our staff and you will be made liable for any damages that may occur for not disclosing this information.

If your battery is found to not have any faults, you will be expected to cover the shipping costs and maybe charged a technician fee.